

# Cambio™ Privacy Policy

**Effective date:** January 14, 2026

The Cambio™ software platform (<https://www.cambioearth.com/>), and hereinafter referred to as “Cambio”), provided by Cambio Earth Systems Inc. (hereinafter, together with its affiliates<sup>1</sup>, referred to as the “Company,” “we,” or “us”), is a cloud-based software platform designed to help users manage geohazards and geo-assets effectively. Cambio integrates and analyzes data from various sources, providing tools for real-time monitoring, visualization, and automated alerts (hereinafter the “Services”). Cambio supports risk-informed decision-making for industries such as critical infrastructure and mining, focusing on safety and efficiency in managing natural hazards and related risks.

We are committed to safeguarding the privacy of our users in compliance with applicable privacy legislation. Since our Services may involve internet-based interactions, you acknowledge and agree that some of your Personal Information (PI) may be securely transferred and stored outside of your home jurisdiction, in accordance with this Privacy Policy.

This Privacy Policy outlines the Company’s practices regarding the collection, use, storage, disclosure and protection of PI in connection with our Cambio Services. By using Cambio, you consent to the collection, use, storage and disclosure of your PI as described in this Privacy Policy.

This Privacy Policy may be updated from time to time. The Effective Date above indicates when this Privacy Policy was last updated.

## **How We Communicate with You**

When you choose to use Cambio, the Company may send you operational alerts by email or text messages related to your account and Services.

Upon your consent, we may also send you marketing communications related to Cambio, as permitted under applicable legislation. If you choose to opt-in, we may send you electronic messages regarding new products, tips, industry news and events. Each marketing communication will include an unsubscribe link allowing you to stop delivery of such messages.

## **Collection of Your Personal Information**

Generally, PI is considered information that identifies an individual or makes you identifiable. We collect your PI when you create a user account and interact with Cambio.

The types of PI that we collect from you include:

- First and last name;
- Business email;
- Phone number (if you choose to);
- Microsoft Azure Active Directory group memberships; and
- User role within your user account.

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<sup>1</sup> Affiliates of Cambio Earth Systems Inc. include BGC Engineering Inc., BGC Engineering International Inc., BGC Technologies Inc, and their respective subsidiaries.

We also collect the following usage information when you use Cambio:

- IP address and device information;
- Operating system information;
- Date and time of login; and
- Tracking of navigation and clicking within the Cambio platform.

### **How We Collect Your PI and Usage Information**

Your PI is directly collected from you when you, or your employer, registers for a user account with Cambio. In instances where an employer has signed up on behalf of their employee(s), we rely on the employer to have obtained the requisite consent of the employee to do so. Additionally, we collect usage information with cookies.

**Cookies:** Cookies are small files that save to your hard drive or to your browser's memory. Cookies are required when logging into your Cambio account for authentication purposes.

**Web analytics:** Third party web analytics providers track usage on Cambio. This information is used to monitor the performance of our Services and improve them.

### **Purposes for the Collection, Use and Disclosure of Your Personal Information**

Your first and last name, business email, and phone number (if provided) are collected to communicate with you. That information, along with your Microsoft Azure Active Directory group memberships and user role are also collected to authenticate your identity and ensure you have appropriate access to the Services based on your role, and to facilitate support requests. Access levels to Cambio's Services may vary depending on your role.

When logging into your Cambio account, usage information is collected for authentication purposes. Additionally, we collect IP addresses, login dates and times, and details about your device and operating system to assist our technical team in troubleshooting and resolving reported issues. Web analytics related to your usage of the Cambio platform are gathered and analyzed to evaluate your use of Cambio, monitor Cambio's performance and continuously improve our Services. To ensure proper record maintenance, seamless service delivery and to prevent loss of data due to technical malfunctions, Cambio creates backups of data.

### **Transferring and Sharing Your Personal Information**

Your PI is collected and stored on servers in Ontario. We may transfer your PI outside of Canada for the purposes outlined in this Privacy Policy, including for further processing by our Third-Party Service Providers. We require our Third-Party Service Providers to implement and maintain appropriate safeguarding measures to protect your PI in accordance with this Privacy Policy.

In certain circumstances, the Company or Third-Party Service Providers may be required to disclose your PI to courts, government authorities, law enforcement, or regulatory bodies in response to legally valid demands or requests, in compliance with the applicable laws of the jurisdiction where your PI is stored.

### **Third-Party Service Providers**

The PI collected from you in connection with your use of our Services may be shared with Third-Party Service Providers, such as cloud computing platforms, cloud storage service providers, web analytics service providers, and web error reporting service providers, to help us fulfill the specified purposes, including troubleshooting and improving the user experience. We require our Third-Party Service providers to implement and maintain appropriate safeguarding measures and to provide a comparable level of protection as described in this policy to PI that they process.

We use third-party web analytics providers to track visits and usage of Cambio.

### **Retention of Your Personal Information**

Your PI will be retained by us only for as long as necessary to accomplish the identified purposes for which it was collected, or as required by law, whichever is longer. When we are no longer obligated to retain your PI, we will destroy it or render it anonymous. Backups are retained for a maximum of seven years.

### **Safeguarding Your Personal Information**

We use commercially reasonable technical, administrative and physical safeguards to protect your PI from loss, theft, any unauthorized access, disclosure, copying, use or modification. We use password protection and multi-factor authentication to ensure your PI is handled securely. Data is also encrypted in transit and at rest.

We limit access to your PI to authorized individuals on a need-to-know basis. Moreover, the Company takes measures to ensure the reliability of employees who have access to PI, by conducting, for example, security screenings on employees and ensuring completion of privacy protection training.

Lastly, we conduct regular internal screenings and audits to ensure that our safeguards continue to provide sufficient security.

We have procedures in place to deal with any suspected data security breach and will notify you and any applicable regulator of a data security breach where we are legally required to do so.

### **Third-Party Links**

The Company may also include links to websites operated by third parties. While we strive to link to websites that uphold high standards of privacy, we cannot be responsible for the content, security, or privacy practices of these third-party sites.

We are also not responsible for the privacy practices of other sites that link to our Services. This Privacy Policy only applies to our practices regarding the collection, use and disclosure of your PI. Please refer to the privacy policies of those websites to learn more about their usage of your PI and your rights.

### **How to Amend and Access Your Personal Information**

Cambio users can access and amend their PI via their Cambio user account. Alternatively, you can request to have your PI updated and/or destroyed by contacting us at [privacy@Cambioearth.com](mailto:privacy@Cambioearth.com).

We will need to verify your identity before searching for or providing you with access to your information. There may be limits on your right to access the PI we hold about you, for example, if the information is subject to legal privilege, contains confidential information, relates to an investigation or a breach of an agreement or law, or contains personal information of other individuals that cannot be separated.

### **Contact Us**

Your privacy is important to us. If you have any further privacy concerns, please do not hesitate to contact our Privacy Officer at [privacy@cambioearth.com](mailto:privacy@cambioearth.com)